

# Case Study PENN STATE HEALTH

Penn State Health Switches to SensoScientific Continuous Monitoring System



Penn State Health converts to SensoScientific and standardizes critical environmental monitoring across multiple departments and locations.

When Penn State Health decided to standardize its monitoring system, they sought a solution that could centralize hundreds of data loggers across multiple departments and locations.

The Milton S. Hershey Medical Center had experience with previous monitoring systems that failed to meet the facility's needs. The devices they worked with in the past had hardware, software, and connectivity issues that were ultimately unreliable. Instead of monitoring multiple data logger systems across departments, Penn State decided one standardized system would be best to streamline meeting compliance.

After extensive review, Penn State converted to the SensoScientific system for its enterprise-wide scalability, real-time alert notifications, and expert technical support.

### One Solution for Every Location

Penn State selected SensoScientific as their standardized monitoring system due to a collection of benefits that upholds Penn State's core values to exceed compliance standards and provide superior patient care.

#### **Enterprise-Wide Scalability**

In partnership with Microsoft® Azure, the SensoScientific Cloud centralizes unlimited data across every hospital, clinic, and pharmacy. Penn State Health chose SensoScientific for its ultimate scalability to standardize Penn State's monitoring system throughout every department and location without compromising connectivity.

#### **Real-Time Alerts**

Twenty-four hours a day, seven days a week, data loggers send immediate alert notifications the moment readings fall outside the desirable range. Alerts are customizable through the SensoScientific Cloud and can be sent via email, phone, text, SMS, fax, pager, and more. This way, Penn State Health facilities know the moment nodes experience data, signal, or battery excursions and can act accordingly to prevent asset loss.

#### **Expert Technical Support**

SensoScientific is not just an IoT solution. We're your environmental monitoring partner ready to assist along every step of your compliance process. Interactive ticket submissions, guided training videos, IQ OQ PQ validation, and a personalized touch to customer service ensures Penn State receives the solutions they need to exceed compliance in record time.



## A Customized Monitoring Solution

After an initial roll-out at the Milton S. Hershey Medical Center, Penn State Health decided to expand SensoScientific's system into the Hampden Medical Center.

SensoScientific's superior product design, cloud accessibility, and customer support played a huge role in extending the partnership. Penn State has also experienced great results because they customized SensoScientific's system to match their needs and integrated it into their standard operating procedures.

SensoScientific prides itself on being a plug-and-play solution with customizations that match facility needs. Large organizations that prioritize providing superior patient care see optimal results when taking advantage of SensoScientific's customization features. By integrating SensoScientific's solution to facility operations, Penn State has created a system of checks and balances that prioritizes exceeding compliance.

With this success, SensoScientific anticipates expanding into more Penn State Health locations in the coming years.

